



HOW LONG DOES COVERAGE LAST

In-Pool Furniture:

Ledge In-Pool Furniture is guaranteed to be free from material defects, shall not splinter, crack, chip, peel, or rot for 15 years for residential or 10 years for commercial

Outdoor Patio Furniture:

Ledge Furniture is guaranteed to be free from material defects, and shall not splinter, crack, chip, peel, or rot for 20 years for residential or 10 years for commercial

Games:

All Ledge games are warranted to perform for 15 years for residential use or 3 years for commercial use.

Umbrellas

All marine grade and furniture grade solution dyed acrylic fabrics are protected against light fastness for 10 years.

Fire Pits:

All Ledge Fire Pits are protected against defects in materials and workmanship for 10 years for residential use or 5 years for commercial use.

Laze Floats:

All Ledge Laze Floats are guaranteed to perform for 10 years for residential or commercial use.

The following items are specifically excluded from the Ledge Lounger products limited warranty. Ledge Lounger shall not be liable for any failure, defect, or damage resulting from or connected with the following:

1. Assembly, disassembly, or mishandling of products after they leave our facility, including any labor or installation by Ledge Lounger, a dealer, or an assembler.
2. Any modifications made to the product after production including structural alterations or the application of any coating on a product not approved by Ledge Lounger (including paint, chemicals, varnish, etc.).
3. Exposing Ledge Lounger products to heat from an external source (including grills, firepits, and reflections from windows and doors).
4. Ordinary wear and tear, abuse, or neglect, mishandling or otherwise abnormal use, including combined use of an incompatible product or accessory not manufactured by Ledge Lounger.
5. Lack of regular/suggested maintenance (please see cleaning/maintenance information for details on how to maintain Ledge Lounger products).
6. Fading – Ledge Lounger products are made to be UV resistant to reduce fading, but when exposed to the sun, color will fade to a degree (to protect against fading: reduce direct sunlight by storing or covering the products).
7. Deviances in color, pattern, or variations in products purchased at a later date or replacement parts, compared to originals.
8. Rust or corrosion of stainless steel or zinc coated steel hardware including corrosion due to exposure to salt-water conditions.
9. For in water use, improper balance of chemicals in water in which Ledge Lounger products are used.
10. Damage caused by acts of God, air pollution or other environmental conditions, corrosive atmospheres, intentional acts, unreasonable use, vandalism, or civil disorder.

Warranty does not apply to:

- Transportation, labor, or assembly costs
- Incidental or consequential damages resulting from the use of products
- Any parties or individuals other than the original owner

Submitting A Warranty Claim:

Please have proof of purchase ready when submitting a warranty claim.

To submit a warranty claim:

1. Contact our customer service team. Please include your name, invoice number, contact information, pictures, and a description of the defect.
2. Ledge Lounger will review the claim and repair or replace, at our discretion, any product determined by Ledge Lounger to be a manufacturer's defect.