PROPER CARE, CLEANING & MAINTENANCE

In order to keep your Telescope Casual products looking great for many years to come, we recommend the below instructions for proper care, cleaning and maintenance.

SOLUTION DYED ACRYLICS (CUSHION & UMBRELLA) & MESH FABRICS (SLING)



Spot wash dirt with lukewarm water and a mild soap. Rinse thoroughly with clean water, then air-dry. To clean stubborn stains, in a ventilated area, prepare a mild solution of one cup bleach plus two caps full of a natural soap per gallon of water. Spray the entire area, and scrub vigorously if necessary. For stubborn stains use a soft bristle brush. Rinse and allow to dry. Do not use pine oil cleaners on cushion or sling fabrics. For Sunbrella fabrics, blot (don't rub) liquid spills with a clean, dry cloth. For oil-based spills, apply an absorbent such as corn starch, then remove with a straight edge. Spray on a mild cleaning solution of soap (such as Dawn or Woolite) and water. Rinse the fabric thoroughly to remove all soap residue. Air dry.

POWDERCOAT FINISH ON ALUMINUM



To keep furniture looking new, use Soft Scrub or similar non-abrasive products to remove scuff marks and scratches. Use lemon oil for protection and natural soap and water for cleaning. Powder coating is one of the most durable protective coatings available for metal surfaces, but proper care will help prolong the finish. Over time, powder coated finishes exposed to the elements may show signs of weathering such as reduced gloss and slight color loss. A consistent schedule of cleaning the surface will help remove dirt, grime and other surface buildup that may be harmful to the powder coating finish. We do not recommend using chemical cleaners such as Acetone, Mineral Spirits or Lacquer thinners. Any type of chemical that is harmful to the powder coat surface should be removed or cleaned immediately.

MARINE GRADE POLYMER (MGP) & RUSTIC POLYMER



Avoid teak oil and other products that can stain the finish. Avoid heat sources that exceed 180 degrees F. Only routine cleaning with common detergents is required. Nylon scrub pads and brushes should be used with care because excessive force can mar the finish. For resistant stains, apply bleach and allow to soak in. Use citrus cleaner, alcohol or mineral spirits to remove grease or oil stains. Automotive silicone spray products or household furniture polish can help to hide scratches in the surface.

VINYL STRAP FURNITURE



Telescope Straps can be cleaned using a soapy solution of warm water and Ivory Liquid. Hose down to rinse. DO NOT USE PINE OIL CLEANSERS OR HARSH ABRASIVES. Straps can be easily replaced by the consumer by heating the strap in hot water and attaching it to the frame while hot. As the straps cool down, they will shrink for a snug fit.

TABLE TOPS



For tables with a powder coat finish or a polymer surface, follow directions above. For Origins Top tables, use dish soap and water. For other tables, use standard counter top cleaners and protectors.

WINTER MAINTENANCE



Furniture that will be stored outside or in other cold areas must be drained of any water to avoid freeze/ice damage in the tubing. Freeze/ice damage is not covered under warranty.