

The Outdoor Plus

WHAT IS COVERED

This product is warranted to be free from defects in material and workmanship for one year from the date of purchase. If a part proves to be defective under normal use, the part will be repaired or replaced.

HOW LONG DOES COVERAGE LAST

ONE YEAR: Coverage lasts for one (1) year from the date of purchase. This warranty is non-transferable.

WHAT THE OUTDOOR PLUS WILL DO

Our obligation under this warranty is to repair or replace defective parts at our discretion. If we determine that repair of a covered item is not feasible, we reserve the right to replace the defective merchandise with merchandise equal in value to the original purchase price. Warranty repair or replacement are the sole discretion of The Outdoor Plus. There will be no charge for parts on a covered item; however, cost of labor is the responsibility of the owner.

TO OBTAIN SERVICE

For more information regarding the warranty, please send any questions to sales@theoutdoorplus.com. Shipping and handling charges will apply to all warranted replacement parts. The service agent may assess a reasonable travel or mileage charge per service call.

WHAT IS NOT COVERED

This warranty does not cover costs associated with warranty repair or replacement, including but not limited to: freight, removal, re-installation, etc. Decorative stones and decorative glass are not covered by this warranty. This warranty is void if the fire pit has been subject to negligence, alteration, misuse, repairs, dings, dents, scratches, or incorrect and/or prohibited applications as specified in the owner's manual.

INSTALLATION REQUIREMENTS

Natural gas lines must be installed by a licensed plumber only or local gas company agent.